

# Decision Support System of Fulfillment the Number of Lecturers based on Dikti Form Using Expert System Approach

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*Abstract*—Assessment of education is the standardization imposed by the government to be followed by all universities in Indonesia. Fulfillment of national standards of education aims to ensure quality higher education practices and the quality of its graduates, One of the education practices assessment are assessment of the ratio of lecturers to students. This study aims to help the managerial prepare lecturers to facilitate the process of education and the accreditation process to be faced. Model used with expert system for its inferencing engine with the help of ARIMA forecasting algorithm to predict until the period of accreditation, Forecasting results show the model (1,1,0) which is eligible for prediction.

*Index Terms*—Decision support system, ARIMA, Expert System, Human Resource.

# I. INTRODUCTION

The problem of decision making is basically a form of selection of various alternative actions that may be chosen which process through a particular mechanism, with the hope that it will produce the best decision. Computer-based information systems are needed, especially in the development of an organization, in this case a university. The fulfillment of the number of lecturers can be done, but this kind of handling will experience many obstacles, especially in terms of accuracy, to be able to overcome it, another system that can handle it is needed to obtain the right and fast information and can overcome the difficulties in managing manually.

As with a higher managerial level, in the process of Universitas Singaperbangsa (UNSIKA) which was established on February 2, 1982, has a vision to become a university that is competitive at the national level in 2020. then the University of Singaperbangsa (UNSIKA) continues to strive to improve the quality of graduates so that they can be competitive. For this reason the University of Singaperbangsa (UNSIKA) seeks to comply with and fulfill whatever has been outlined by BAN PT to obtain and improve the quality of graduates. Universitas Singaperbangsa (UNSIKA) which has 8 faculties, 2 Post Graduate Programs, 18 study programs has a number of students> 10,000 students. Informatics Engineering study program which was established on June 25, 2008 Based on the regulations on the implementation of higher education, including:

- 1) Letter of the Director General of Higher Education No. 2920/2007 concerning capacity
- 2) Higher Education Law No. 12 of 2012
- 3) Government Regulation Number 4 of 2014 concerning Implementation of Higher Education
- Minister of Education and Culture Regulation No. 49 of 2014 concerning National Standards for Higher Education the ratio of lecturers / students is 1:25 in general, and updated in 2010 to Science 1:30, and Social 1:45.

Universitas Singaperbangsa Karawang whose status has changed from private universities to state universities face the problem of the availability of lecturers and lecture halls. Of course the change in status from private universities to state universities raises several problems that must be solved, including the problem of availability of lecture halls and lecturers. The growth of the number of students also grew rapidly along with the change in the status of the Singaperbangsa Karawang university. The following is a graph of the number of FASILKOM students at Universitas Singaperbangsa Karawang.

Changes in the status of Universitas Singaperbangsa from the private sector to state University influenced graduates of the high School and Vocational High School especially in the West Java region to register and enter the Singaperbangsa karawang University. The increase in the number of prospective students who want to enter UNSIKA must of course be balanced with the fulfillment of the number of Lecturers and Classrooms in order to fulfill the requirements outlined in the Higher Education Form. The following is the number of permanent and non-permanent lecturers at the Fasilkom Universitas Singaperbangsa Karawang.

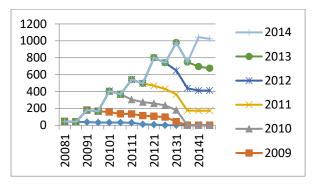


Fig.1. Student growth chart for Fasilkom Unsika

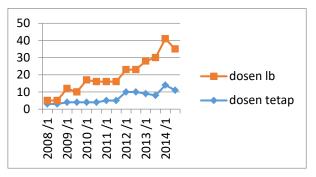


Fig.2. Total Lecturer Fasilkom UNSIKA

The development of fluctuations in the number of lecturers in Fasilkom for their fulfillment must be considered with the number of students and the managerial level that must be taken into account.

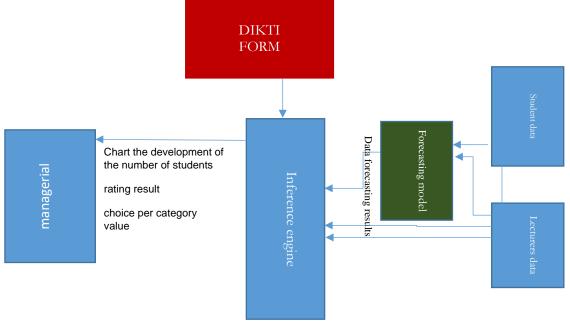


Fig.3. Decision support system for the fulfillment of lecturer

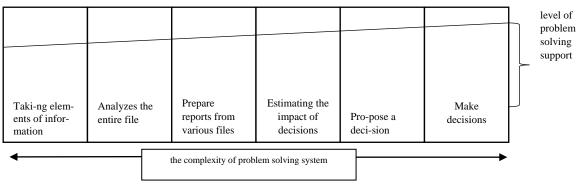




Figure 3 divided into 3 parts of data, inference engine and managerial display to be used as managerial steps when facing accreditation assessment from the agency Steven L. Alter, at that time a doctoral student at MIT, based on the framework of Gory and Scott Morton conducted a study of 56 decision support systems. This research allows developing a taxonomy and six types of SPK based on the level of problem solving support. The six types are shown in Figure 4.

#### II. PROPOSED METHEDOLOGY

The research design of the number of lecturers' decision support system is based on the forms assessed by the Jenkins box method that will be carried out by the researcher as illustrated as in Figure 3.

In this study will be carried out in several stages in the implementation of which.

#### Data Collection Process

In this study, accurate data and information can support the research process. Some data collection methods in this study are::

# 1) Literature Study

By conducting a study of expert systems, the box jenkins method and form assessment criteria through literature such as journals, books, scientific sources obtained from the internet with topics related to it.

#### 2) Interview

Direct interviews with experts on issues taken to obtain accurate data regarding the assessment of the Higher Education Form. The interview process is carried out by conducting question and answer with experts and experts giving the value of the criteria contained in the forms.

#### **III. RESULTS AND DISCUSSION**

## Needs Analysis

In a study forecasting applications meeting the needs of lecturers on the course, using the linear sequential development methods, while the stages are Information System Modeling Is the initial stage in the linear sequential model in which the model will be divided into 2 things



Head of study

The Head of	Collecting the number	Gather the number of	process each	Being in the assessment of how much for this form, the rating is divided into 4,3,2,1
Study examines	of active students on	permanent lecturers in	criterion	
the desired item	the semester	the semester	accreditation forms	
In this study is devoted to the needs of lecturers, namely in point 4.3.1				

#### Fig.5. System running

# Analysis system runs

Accreditation preparation system that is running in Fasilkom UNSIKA can be seen in the picture below

# 1). Problem Analysis

Analyzing the problem or obstacle experienced by the object of research is by observing the problems for the obstacles that occur when facing the evaluation of accreditation, the analysis is Problems on the head majors

The problems experienced by the head majors are when they will face accreditation assessment when the head majors wants certain grades according to the form in terms of lecturers' needs, the study program head has difficulty determining the number of lecturers in accordance with what should be needed at the teacher's point because the number of students is dynamic per semester

#### 2). Needs Analysis

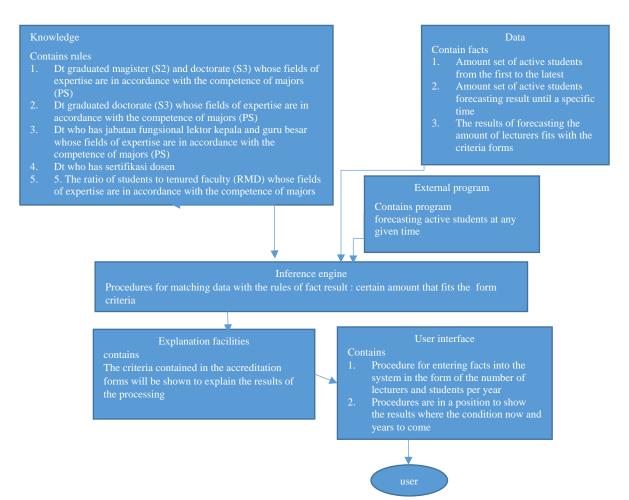
After analyzing the problems of the users then needed by the user, i.e :

- a. The information will be given a forecast conditions at the time the student will be accredited
- b. Expert systems will provide the service conditions of students who must possess at the time of the accreditation assessment
- c. References in making the proposed addition or subtraction HR lecturers in the study program.

#### Description of Initial System Functions

Decision support systems meet the needs of lecturers to help users prepare for the optimal number of lecturers in Higher Education borang assessment, in consultation function will display the amounts that should be prepared by the user to achieve the value in standardized by Higher Education.

Knowledge base consists of two basic elements, namely facts and rules. In this case enter the facts required by the system. In this study focused on HR lecturers where the lecturers are divided into several more criteria, namely permanent lecturers (Dt)





point 1 :	-	If $VD \rightarrow 0.00/$ then accord
point 1.	•	If KD $1 \ge 90\%$ , then score
		= 4.
	•	If 30% < KD 1 <; 90%,
		then score = $(20 \times \text{KD } 1 / $
		3) – 2.
	•	If KD $1 \le 30\%$ , then score
		= 0.
point 2 :	•	If KD $2 \ge 40\%$ , then score
		= 4.
	•	If KD $2 < 40\%$ , then score
		= 2+5  x KD  2 .
point 3	•	If KD $3 \ge 40\%$ , then score
		= 4
	•	If KD $3 < 40\%$ , then score
		= 1+7.5 x KD 3
point 4	•	If KD $4 \ge 40\%$ , then score
		= 4
	•	If KD $4 < 40\%$ , then score
		= 1+7.5 x KD 3.
point 5 (science)	•	If $17 \leq R$ MD $\leq 23$ , then
		score = 4.
	•	If $23 < R MD < 60$ , then
		score = 4 x (60 - R MD) /
		37.
		Jika R MD $< 17$ , then
		score = $4 \times R MD / 17$ .
	•	Jika R MD $\geq$ 60, then
		score = 0.

Table 1. Standard Accreditation forms

Non-permanent lecturers (dtt) in the assessment point there are rules that are used as a reference

- 1. Dt graduates master degree and doctorate degree whose expertise is in accordance with the Major competence (KD1)
- 2. Dt doctorate degree whose expertise is in accordance with the Major competence (KD2)
- 3. Dt who has jabatan fungsional lektor kepala above (KD3)
- 4. Dt has sertfikasi dosen (KD4)
- 5. The ratio of students to permanent lecturers whose fields of expertise are in accordance with major field (R MD)

#### Data

The data constructed consists of facts i.e.

- 1). Total active students
- 2). Total lecturers
- Total active student data is taken from the data in the period from the last accreditation to the current condition and active student data at the time of the upcoming accreditation with the help of a forecasting system

2) The total lecturer data will be in the form of suggestions to users of this data obtained from the student data forecasting results and the total lecturers will be calculated which must be owned by the study program according to the desired assessment criteria

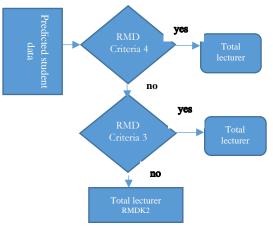


Fig.7. Total permanent lecturers flowchart

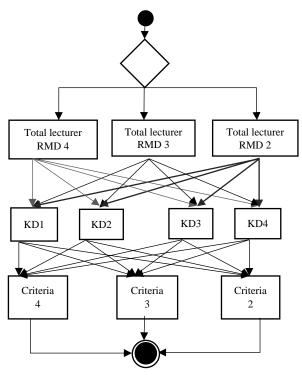


Fig.8. Criteria activity diagram

- a. KD1 total forecasting criteria lecturers will be made to the forecasting of lecturers graduated from master and Doctorate
- b. KD2 total forecasting criteria lecturers will be made to the forecasting of lecturers graduated from doctorate
- c. KD3 total forecasting criteria lecturers will be made to the forecasting of lecturers with jabatan fungsional lektor kepala and above
- d. KD4 forecasting criteria lecturers will be made to the forecasting of lecturers with sertfikasi dosen

# Inference Engine

Inference engine will compare the existing data with the rules contained in the form of Higher Education (the assessment of each component is in the respective criteria), then the approach used by the expert system to determine the deficiencies in the assessment starting from the calculation of forecasting of data entered by the user, then processed the forecast will be displayed.

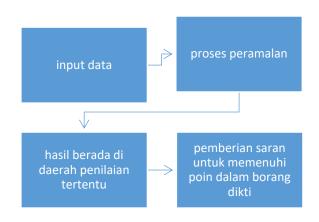


Fig.9. Decision support system flow

# a. Input data

This process is to enter the data set that contains the number of students that have been collected from the previous to the present time

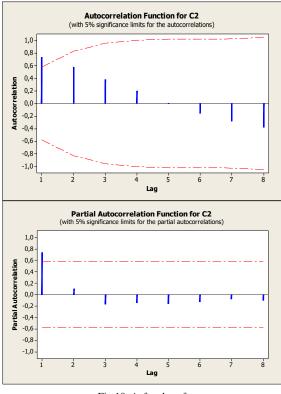


Fig.10. Acf and pacf

b. Forecasting process

This process is to predict the condition of the number of students in a certain period with the forecasting methods which in this research using the method ARIMA

### ARIMA process

The first process is to check data stationary using Minitab applications aid the result is

# ARIMA (2,1,0) result

```
Final Estimates of Parameters
Туре
                   SE Coef
                                 Т
                                        Ρ
             Coef
AR 1

2
                             -2,48
          -0.8458
                    0,3411
                                   0.033
                                    0,827
           0,0821
                    0,3655
                             0,22
          145,40
                     23,29
                              6,24
                                    0,000
Constant
Differencing: 1 regular difference
Number of observations: Original series
14, after differencing 13
Residuals:
             SS = 68721,6
(backforecasts excluded)
              MS = 6872, 2 DF = 10
Modified Box-Pierce (Ljung-Box) Chi-
Square statistic
               12
                   24
                        36
                            48
Laq
Chi-Square
             15,0
                        *
                             *
                     *
                         *
                             *
                9
DF
                     *
                         *
P-Value
            0,091
P-Value
            0,168
```

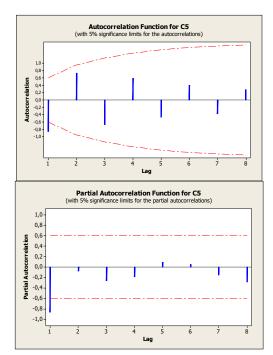


Fig.11 acf dan pacf plot after diferensiated 1

Seen from the acf chart shows down to 0 and continues to decline meaning that data is not stationary to the mean it must be differentiated first. After differentiation 1, the results of the graph are

c. Forecasting data

Seen the data is stationary against the mean and looks acf cut at lag 1 then ar model 1 and pacf cutin lag 1 then MA model are 1, the model that allows for forecasting are

Table 2. Probability model ARIMA

Model	Mean Square Deviation	information
ARIMA(1,1,0)	6267,9	
ARIMA(2,1,0)	6872,2	
ARIMA(3,1,0)	2372,3	

#### Result ARIMA (1,1,0)

Final Estimates of Parameters Type Coef SE Coef Т Ρ AR 1 -0,9132 0,1385 -6,59 0,000 Constant 157,07 21,98 7,15 0,000 Differencing: 1 regular difference Number of observations: Original series 14, after differencing 13 SS = 68946,4 Residuals: (backforecasts excluded) MS = 6267, 9 DF = 11Modified Box-Pierce (Ljung-Box) Chi-Square statistic 48 12 24 36 Laq \* \* Chi-Square 14,1 \* \* \* \* DF 10 P-Value 0,168 \*

From the test results it is known that in t test, all p-value  $<\alpha$ , then all model types have been significant. The error value or MSE of this model is also quite small compared to the testing of the other models, namely 6267.9. From the results of the Box-Pierce (Ljung-box) test, all p-value values>  $\alpha$ , the residual is said to meet the white noise assumption. From this test concluded that the model can be accepted.

For ARIMA 3,1,0

From the test results it is known that in the t test, all p-value values are some that exceed  $\alpha$  which is 0.067. The error value or MSE of this model is 2372.3. From the results of the Box-Pierce (Ljung-box) test, all p-value>  $\alpha$  values are said to have not fulfilled the assumption of white noise. From this test concluded that the model cannot be accepted because the value of the p value is not met.

Then from the 3 models above the model that is more qualified for forecasting is in ARIMA (1,1,0).

```
Final Estimates of Parameters
            Coef SE Coef
                              Т
Type
         -0,5174 0,2084 -2,48
AR 1
0,035
         -0,5109
                 0,2449 -2,09
AR 2
0,067
         -1,0012
                 0,2845 -3,52
AR 3
0,007
         259,92
                   13,75 18,90
Constant
0,000
Differencing: 1 regular difference
Number of observations: Original
series 14, after differencing 13
Residuals:
           SS = 21350,6
(backforecasts excluded)
            MS = 2372.3 DF = 9
Modified Box-Pierce (Ljung-Box) Chi-
Square statistic
Laq
             12 24 36 48
                  *
Chi-Square
           9,3
                      *
                 *
                      *
                          *
DF
              8
P-Value
          0,320
                  *
```

```
Final Estimates of Parameters

Type Coef SE Coef T

P

AR 1 -0,9132 0,1385 -6,59

0,000

Constant 157,07 21,98 7,15

0,000
```

```
Differencing: 1 regular difference
Number of observations: Original
series 14, after differencing 13
Residuals: SS = 68946,4
(backforecasts excluded)
MS = 6267,9 DF = 11
```

Modified Box-Pierce (Ljung-Box) Chi-Square statistic

Lag	12	24	36	48
Chi-Square	14,1	*	*	*
DF	10	*	*	*
P-Value	0,168	*	*	*

Forecasts from period 14

95% Limits Period Forecast Lower Upper Actual 1198,34 1043,13 1353,54 15 1195,29 1039,50 1351,08 16 1355,15 1143,74 1566,55 1366,23 1153,39 1579,07 17 18 1513,18 1262,39 1763,98 19 20 1536,06 1282,96 1789,15 1672,24 1390,36 1954,12 21 22 1704,95 1419,97 1989,92

The Faculty of computer science in Singaperbangsa karawang university will face re-accreditation in 2018 so the data needed to be predicted until that year student data after being processed by the MINITAB helper application is obtained as follows provision of advice to meet Higher Education Higher Education Form accreditation

year	periode	student	
2008	1	46	
	2	41	
2009	3	180	
	4	166	
2010	5	404	
	6	367	
2011	7	541	
	8	496	
2012	9	800	
	10	741	
2013	11	980	
	12	748	
2014	13	1043	
	14	1023	
2015	15	1198	
	16	1195	
2016	17	1355	
	18	1366	
2017	19	1513	
	20	1536	
2018	21	1672	
İ	22	1705	

Table.3. Data on the number of students Fasilkom UNSIKA

The following is the calculation process from the point points there are rules that will produce an assessment on the accreditation points, i.e. :

In this process will be divided into 4 processes including.

1). Dt graduated from master and doctorate whose fields of expertise are in accordance with the competence of Major (KD1)

2). Dt, who has a doctorate education whose field of expertise is in accordance with the competence of doctorate (KD2)

3). Dt who has the position of head lector and professor whose expertise is in accordance with the competence of PS (KD3) and Dt who have lecturer certification (KD4)

4). Ratio of students to permanent lecturers whose fields of expertise are in accordance with the field of PS (R MD)

This section is the part in the form that relates to the assessment of the number of lecturers in the study program and each section has its own assessment even though there are items that have the same assessment system.

1). Dt graduated from master and doctorate whose fields of expertise are in accordance with the competence of Major (KD1)

This section will display suggestions for fulfilling point 4.3.1 form where it will show the movement of the number of students in the study program and will choose the source data from the results of forecasting student lecturer ratio (RMD) to use which criteria and will produce the number of lecturers with master and doctorate education must be fulfilled when the major wants these criteria where the formulation is KD1 = master and doctorate lecturer / total number of lecturers, the total lecturers are taken from the proposed RMD estimate, for criterion 4 KD1 = 90%, translated to 90% \* TD, for those who do not meet the conditions criterion 4

Score = 
$$(20 \times \text{KD} 1 / 3) - 2.$$
 (1)

$$\frac{skor+2}{20} = \frac{kd1}{3} \tag{3}$$

$$\frac{3 x (skor+2)}{20} = kd1$$
(4)

For 3rd criteria

$$\frac{3x(3+2)}{20} = kd1 \tag{5}$$

above KD1=75%, then for advice lecturers master and doctoral graduates will be annoted 75%\*TD, (3)

For 2nd criteria

$$\frac{3x(2+2)}{20} = kd1$$
 (6)

Above KD1 = 60%, then for master and doctoral lecturer advice it translates to 60% \* TD, the result of the calculation of the RMD amount is obtained the value

point KD1		criteria 4	criteria 3	criteria 2
90%	4	68	48	31
75%	3	56	40	26
60%	2	45	32	20

Table 4. RMD assessment results

1). Dt, who has a doctorate education whose field of expertise is in accordance with the competence of major (KD2)

This section will display suggestions for fulfillment of 4.3.2 point items which will show the movement of the number of students in the study program and will select the source data from the results of forecasting student lecturer ratio (RMD) to use which criteria and will produce the number of doctorate educated lecturers (S3) who must fulfilled when the study program wanted these criteria where the formulation, KD2 = S3 lecturer / total number of lecturers, total lecturers taken from the proposed RMD estimate, for criteria 4  $KD2 \ge 40\%$ , if <40 then

score = 2+ 5 x KD 2A = b + c x d% (7)  

$$A - b = c x d\%$$

$$d\% = \frac{a - b}{c}$$

For the third criteria is taken from the lower threshold which is in 26,67%, so the total lecturer's suggestion s3 = 26,67 x total lecturers

$$d\% = \frac{3-2}{5}$$
(8)

For the second criteria is taken from the lower threshold which is in 13,33 so the total lecturer's suggestion  $s_3 = 13,33 x$  total lecturers

$$d\% = \frac{2-2}{5}$$
(9)

1). Dt who has the position of lektor kepala and professor whose expertise is in accordance with the competence of major (KD3) and Dt who have lecturer certification (KD4)

This section will display suggestions for fulfilling 4.3.3 and 4.3.4 form items which will show the movement of the number of students in the study program and will select the source data from the results of forecasting student lecturer ratios (RMD) to use which criteria and will produce the number of lecturers have jabatan fungsional (jabfung) lektor kepala (LK) and professors (GB) that must be fulfilled also for assessment for the number of lecturers who have sertifikasi dosen (serdos) so the number of lecturers when the study program wants these criteria where the formulation, KD3 = lecturer jabfung Lk and the professor / total number of lecturers, the total lecturers are taken from the proposed RMD estimates, in the form rules If KD  $3 \ge 40\%$ , then the score = 4.

For criterion 4, KD3 and KD4 are needed = total jabfung / total lecturers

Total jabfung = KD3 x total lecturer Total jabfung = 40% x total lecturer

If KD 3 <40%, then the score = 1 + 7.5 x KD3.

$$A = b + c x d\%$$
(10)  
$$d\% = \frac{a}{b + c}$$
  
$$d\% = \frac{3}{1 + 7.5}$$

Criterion 3

For criterion 3 is taken from the lower threshold which is in 32,29%, so the total lecturer's suggestion with jabfung and serdos = 32,29 x total lecturers and do roundup numbers

$$d\% = \frac{2}{1+7,5} \tag{11}$$

Criterion 2

For criterion 2 taken from the lower threshold of 23.53%, it is recommended total lecturers of Jabfung and Serdos =  $23.53 \times$  total lecturers and roundup numbers

4). Ratio of students to permanent lecturers whose fields of expertise are in accordance with the field of major (R MD)

This section will display suggestions for fulfillment of 4.3.2 point items which will show the movement of the number of students in the study program and will select the source data from the results of forecasting student lecturer ratio (RMD) to use which criteria and will produce the number of doctorate educated lecturers who must fulfilled when the study program wants these criteria where the formulation is, For a value of 4 RMD = total student / number of lecturers where the RMD must be between 17 to 23. For further assessment hsf = 4 x (60 - R MD) / 37. 4 x (60 - (total students / total permanent lecturers)) / 37. Where the RMD must be between 24 and 60. So it can be formulated

Criteria 4 is targeted to fulfil 23, the total number of permanent lecturers = student forecast results (HSF) / 23.

With a forecast value of 1705, for criteria 4 the total lecturers must have 1705/23 = 75 lecturers

Criterion 3 is targeted to fulfil at 32

Criteria value =  $4 \times (60 - R \text{ MD}) / 37.4 \times (60 - R \text{ MD}) / 37$  for mathematical notation

$$a = bx(c - d)/e$$

$$axe = bx(c - d)$$

$$\frac{axe}{b} = (c - d)$$

$$d = c - \frac{axe}{b}$$
(12)

So the recommended RMD is

$$d = 60 - \frac{hsx37}{4}$$
(13)

$$d = 60 - \frac{3x37}{4}$$

For value 3 must be smaller than the value of 32.2% for value 2 must be smaller than the value of 41.5%. Furthermore, absolute rounding is done because the object is human and for the total forecast the lecturer is needed

# RMD = hsf / total lecturer

Want to where the position of these criteria if you want to 3 then take the maximum number

Total lecturers = 
$$HSF / RMD$$
  
Total lecturers =  $HSF / 32.5$ 

With a forecast value of 1705, for criteria 4 the total lecturers must have 1705 / 32.5 = 53 lecturers

If you want in 2 then take the maximum number

#### Total lecturer = HSF / 50

With a forecast value of 1705, for criteria 4 the total lecturers must have 1705/50 = 34 lecturers

#### IV. CONCLUSION

From the discussion of the results of the analysis that has been described, conclusions can be drawn, namely:

1. The movement of the number of students in the computer science faculty at singaperbangsa karawang university shows a trend and does not have seasonal conditions.

2. This application can be used after the forecast data is calculated using a variety of models.

3. With the results of forecasting majors director can prepare the number of lecturers needed when accreditation arrives.

4. With the help of the application major director can plan a lecturer career where the lecturer career will be a value in the form

# Suggestions

Based on the results of the analysis in the discussion, suggestions can be given by the author, namely:

1. For researchers who will do the same research, it is recommended to analyze student data with other methods.

2. For future research, the forecasting process can be integrated from the identification of models and adjustments for forecasting and forecasting as a whole with the DSS application

3. For research in the field of academic administration can be integrated with more complex systems in both the application for accreditation or assist in the academic system.

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